



GRACE PLACE EMERGENCY SHELTER PROGRAM PROGRAM DESCRIPTION

Grace Place is an emergency housing program serving homeless individuals and families on the Western Slope of El Dorado County, operated by United Outreach of El Dorado County, a non-profit organization.

Eligible individuals or families may stay in the program from one to 120 days.

Program policies and procedures have been established to optimize our clients' success in achieving their housing goals and to provide the supportive and empowering atmosphere necessary to successfully break the cycle of homelessness. The program is designed in four phases:

Phase 1 – Intake Phase: This is an information-gathering phase with the client signing an Intake Agreement and a Participant Contract and basic orientation to the shelter facility and program.

Phase 2 – Assessment Phase: During the first thirty days of placement, each client will meet with a Case Worker biweekly to design a case plan which will include, identification of needs and goals, budget requirements.

Phase 3 – Continuing Assessment Phase: During the next thirty days of placement, each client will continue to meet with their Case Worker to discuss progress made and/or barriers to progress, review budgets/savings plan, discuss housing options, determine job skills, attend applicable workshops.

Phase 4 – Implementation Phase: During the remainder of their stay, each client will meet with their Case Worker to track their progress, review their savings plan, establish a move-out date, determine housing plan, discuss any remaining concerns prior to exit.

Absolutely no alcohol or drugs will be permitted on the property. Use on site will result in immediate dismissal from the program. Persons who are under the influence of drugs or alcohol will not be allowed to stay and will be referred to an appropriate service provider. Participants must submit proof of TB testing or obtain appropriate treatment within one week of entering the program.

Failure to comply with the rules can lead to warnings given by their Case Manager. After three warnings, they will be asked to leave the program.

United Outreach will maintain a staff to work cooperatively with supporting community and county organizations to help clients achieve identified goals during their time in the program and learn new ways to regain self-sufficiency and ensure a stable future.